### Faith in Action Opportunity: Align Minneapolis Emergency Rental Assistance Intake and Survey Volunteers During Covid-19

| **The opportunity** | Align Minneapolis Emergency (Formerly Downtown Congregations to End Homelessness) Rental Assistance Intake and Survey Volunteers  
*Coordinated by the Homelessness and Housing Ministry Team*  
Align Minneapolis is an interfaith collaboration working together to address homelessness and poverty through education, advocacy and action. The Emergency Rental Assistance Program (ERA) supports individuals and families when they are faced with financial crisis. Volunteers are needed in two ways:  
- Intake Volunteers: To help with intake interviews with neighbors applying for the ERA program  
- Survey Volunteers: To make follow-up survey calls to recipients of ERA |
| **What volunteers do** | Intake Volunteers get to know our neighbors seeking assistance and their situations and provide support to complete the ERA application packet.  
- Training is done over Zoom and the intake process is online and over the phone  
- Volunteers assist our neighbors seeking assistance with the ERA application, including supporting documents  
- Volunteers must maintain confidentiality and be sensitive to persons experiencing a crisis  
Survey Volunteers assist Align by contacting ERA recipients by phone.  
- Recipients are contacted twice after they receive assistance to gauge their current financial stability and  
- To gather and summarize recipients' feedback about the program |
| **When** | Volunteers are expected to do at least one intake session per week, but may do as many as their schedule allows.  
- Training is expected in a 1-2 hour Zoom session  
- Intake sessions are conducted on the phone or online and normally take up to an hour  
To begin volunteering or if you have specific questions about what volunteers do, contact Nate Merrill, nate@alignmpls.org |
| **Where** | Online or over the phone |
| **Contact** | act@wpc-mpls.org  
For general questions about getting involved |